

Dear Valued Customer,

Greetings from TÜV Rheinland Philippines!

We would like to inform you that effective 01 August 2020, we will no longer be issuing a printed and framed certificate for our ISO certification clients. This is to align with the global mandate of the TÜV Rheinland Group to shift from paper to digital document management.

Thus, moving forward, we will be providing certified clients with a high-resolution digital copy of the corresponding ISO certificate which can be used as deemed necessary. We believe that this shift will be beneficial to organizations as it will provide easy access to the document anytime the need for it arise.

We will entrust the responsible use of the issued digital certificate to you and we rely on you to monitor and safeguard that the certificate is used properly and accordingly in line with the scope of your certification.

Please feel free to get in touch with us for any questions or clarifications.

Thank you and more power.

Stay safe and stay healthy.

Sincerely,



**Ms. Melody Mokamad**  
Vice General Manager  
Certification of Management Systems

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